

Policies

Cancellation Policy

All services such as Airlines seats/Hotel accommodation/ground transportation for group tours are pre-blocked well in advance. We are liable to pay penalties to all our suppliers/vendors if these services are released within the time frame given below.

If circumstances make you cancel the Tour, the cancellation must be intimated to us in writing. Such cancellation will attract the following **Cancellation Charges- the higher of the amounts mentioned in the Table below or the actual amount paid until the date of cancellation.** The followings are the cancellation charges will be levied over and above of the initial non refundable booking deposit. **Airlines tickets, once issued, may be fully non refundable. The client agrees to reimburse the company fully for costs if full or part of the ticket remains unused for any reason whatsoever.**

Cancellation Charges per Person FIT	
Prior to 30 days or more	Booking fees
Between 29 to 24 days of departure	25% of Holiday Cost
Between 24 to 15 days of departure	50% of Holiday Cost
Between 14 to 8 days of departure	75% of Holiday Cost
Prior to 7 days of departure	100% of Holiday Cost

Cancellation Charges per Person GIT	
Prior to 45 days or more	Booking fees
Between 44 to 31 days of departure	25% of Holiday Cost
Between 30 to 15 days of departure	50% of Holiday Cost
Between 14 days of departure	100% of Holiday Cost

General Information

Vasco Travel, in return for full payment by you of the amount specified, shall arrange for the transportation, accommodations, and other services specified in the final programme and as included in this brochure as and to the extent you have selected them, but subject to the following terms and conditions:

Other Terms & Conditions

ALTERATIONS IN THE TOUR BY THE COMPANY

All services would be rendered as per the confirmations at the time of bookings; however, occasionally non major changes may be made to your travel arrangements. These changes may be the result reasons beyond our control such as, delays or cancellations of flights, weather conditions, over bookings, closer of a hotel, strikes, riots, etc. Vasco Travel therefore, reserve the

right to alter, amend, change or modify the Tour Package, Itineraries, Tour Schedule, the Travel Plan and sightseeing wherever necessary.

SERVICES REFERRED IN THE WEB SITE AND SERVICE VOUCHERS

The prices quoted in the website are the prevailing rates of that particular time which are subject to change in case of currency fluctuations, fuel costs, special or high season charge, hike in the tax, hike of airline or rail charges before the date of departure. All such increases in price must be paid to the company in full before the departure of the tour.

All services referred in the Invoices and Service Vouchers after the final payment would be on confirmed basis, which at the time of travel must be presented by the Client to the Tour Manager or Service Provider on the first day of the tour. Services shall not be provided if the Service Voucher in original is not produced. For some countries the Client would be handed over internal flight / train tickets, hotel and other vouchers by the Tour Manager / company representative on arrival at the holiday destination.

It is entirely the responsibility of the client to check the Service Vouchers, Tickets, Visas, and Insurance Policies before the departure and to let the Company know immediately in the event of any error.

CANCELLATION OF THE TOUR BY THE COMPANY

If Vasco Travel cancels any particular tour, the tour amount would be refunded to the client after deducting the expenses incurred on visa, insurance premium, and other overheads,

TRAVEL DOCUMENTS

It is entirely the responsibility of the client to arrange, provide and carry travel documents including Passport, which is valid for a period of at least six months from the date of travel on the tour with necessary Visas, confirmed air tickets, documents confirming insurance to cover risk to life, limb and property for the duration of the tour, medical clearances etc

INSURANCE

The cost of insurance is not included in the tour, however, it is mandatory that you purchase an Overseas Medical and other Insurance Policies to cover the risk to life, limb and property for the duration of the trip.

In case, you need a travel insurance policy from Vasco Travel the policy would for the duration of your trip and relate to persons below the age of 60 years. It would however be the client's responsibility to check the accuracy and correctness of the policy. Therefore, in case of any errors report the same to the Insurance Company and get the same rectified as the company would not be responsible for the same.

AIRLINES CONFIRMATIONS

Though the ticket issued to the Client for a particular sector may have confirmed status, due to overbooking of seats the airline may offload any passengers and accommodate him on a subsequent flight for which the company will not be responsible.

REFUNDS

If the tour or any part of the tour could not be conducted due to reasons beyond the control of the Company, where in the Company shall not be held responsible for any refund to the Client. However, it may be at the sole discretion of the Company to give refund based on various factors like the number of participants, the cancellation policies of suppliers like hoteliers, coach operators, etc. the decision of the Company on the quantum of refund shall be final. Refunds (if any) would be paid by the Company directly to you which would take at least 45 days to process the refund (if due).

However no refund whatsoever is payable if the Client does not or cannot utilize any of the services like hotels, sightseeing, rides, cruises, meals, entrance fees, optional tours etc due to any reason whatsoever.

HOTELS

The tour would include the mentioned or the similar category of rooms. In case a client has a particular requirement, the Company would make all efforts for the same; however, we cannot guarantee for the same.

MEALS

Meals would be included, where ever mentioned in the tour; however meal arrangements can be changed as per circumstances with out any prior notice. If a client does not avail the meal included in the tour no refund would be given for that.

BAGGAGE

The Client traveling by air have different baggage restrictions and limitations as per weight, size and number of bags, for different countries, which is currently 15 Kg per person for domestic flights, Excess in bag over & above the mentioned weight, size and number of bags would be charged by the airlines directly by the client as per the airlines rules.

All baggage's at all times and in all circumstances would be the responsibility of the Client. Vasco Travel would not be responsible for any loss of any personal belongings.

TIPPING

Tipping is customary in all parts of the world for services rendered (e.g. porters, coach drivers, guides etc) but are not included in the tour cost, hence paid directly by the clients.

PUNCTUALITY

Since all tours & sightseeing's are time bound, it is essential that the schedules and timings mentioned in the itineraries are strictly followed by the Clients so as to ensure that all the services can be duly provided. If the Client misses any service due to his or her unpunctuality, there would be no refund for the same.

DISCLAIMER

You, and each party traveling along with you in the tour and named in the booking form, expressly acknowledge that you are cognizant of all risks of travel and arrangements for trips of this nature and fully disclaim, waive and discharge, Vasco Travel (including its officers, members, directors and employees) from any and all liability, claims, damages, loss or responsibilities (including damage to or loss of your property or your injury or death) with regard to the proposed tour and arrangements made with respect there to, even if caused by the negligence of any airlines, transportation companies, hotels or any other party rendering any of the services or accommodations included in the tour. Vasco Travel shall similarly not be liable for any claims, losses, damages for delay of baggage or other properties, inconvenience, loss of enjoyment, upset and disappointment, distress or frustrations whether physical or mental, resulting from any act or omission of any other party providing services to you. All services and accommodations are subject to the laws, customs and r regulations of the countries in which these services are rendered.